Total Place in Bournemouth, Dorset and Poole

Andrew Archibald, Dorset County Council
Total Place in Bournemouth, Dorset and Poole

• Our theme: “services and support for older people”

• Agencies involved include:
  
  • one county council;
  • two unitary councils;
  • six district councils;
  • two primary care trusts;
  • fire and rescue service;
  • the police;
  • three voluntary sector umbrella organisations;
  • older people;
  • a number of other groups are also engaged in the project.
The journey so far

Four multi-agency working groups undertook a scoping exercise based around the concept of ‘inverting the triangle of care’. The outcomes are detailed in B,D&P’s Interim Report to central government. The central proposition is:

*That a shift in investment to preventative action and measures to help people to maintain healthy life styles will deliver improved services and outcomes for older people at less cost*
Subsequently a single multi-agency *reference* group consisting of key colleagues was established to drive and support the work. As well as this several large events took place. Including:

- Simulation Day – Modelling the current system
- Challenge event – Organisations outside of Bournemouth, Dorset and Poole

The groups are now working on six redesign tasks with the February deadline for final reports fast approaching. An assembly event in late January will be used to present the final report.
Learning from the journey

- The early engagement of senior managers and the right people to do the work is very important as is chief officer involvement.

- The creation of a ‘safe’ atmosphere is essential - especially when discussing radical ideas.

- Ensuring the theme is important for all partners is integral to partner buy-in.

- Organisations and people need time to think differently and radically: this cannot be rushed.

- Total Place is not something that is being done to you. It's our project.

- Where does Total Place fit in with other projects? Can it really be one of many or does it need to be the main initiative underway?

- The intensive time scales, although challenging, have galvanised work to take place very quickly.
Outcomes to date

• The pilot has provided the opportunity to use a whole system-approach to long standing issues

• Total Place has created an atmosphere which has allowed partners to work together in an honest and open way about potentially radical agendas

• The project has brought together a range of different agencies around one table. The knock on effect of the new relationships that the pilot is creating are difficult to quantify but important for the future service delivery in the place

• The theme has given more prominence to a very important agenda both locally and nationally
Opportunities for future transformation

There is scope for service transformation across the whole system. Six areas of potential redesign:

1. Designing a neighbourhood management model and approach.

2. Enhancing community development services. Creating an effective, targeted and joined up approach to commissioning well-being services.

3. Producing a more effective model for the provision and delivery of advice and information and exploration of schemes to increase use of domiciliary care, particularly for self funders.

4. Re-engineering primary health and social care delivery, including community based treatment services, integrated personal budgets, admission avoidance schemes, reablement and the role of GP’s.

5. Reshaping and commissioning reduced secondary care services.

6. Exploring the options of a policy decision not to fund care homes and only by exception fund nursing care.
The high-level count has shown that total public expenditure in B,D&P in 2008-09 was £5.7bn.

The high level count was useful because:

• People could see the magnitude of spend

• Draws attention to local contributions, relative to central government

• Starting point for more detailed discussions
Engagement with partners has been good. New governance arrangements had to be made due to the involvement of the sub-region and three different LSP’s. The governance arrangements are:

Consideration is now being given as to how the work will be taken forward after February.
Any Questions?

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